Problems with the Library website display?

The website works well with all modern browsers. At WA Health you may experience problems using IE11 since it may be deployed in ‘Compatibility View’, emulating an earlier version of the browser settings to work with a small number of clinical systems that can’t be viewed in modern browsers. To solve this:

- Click (top right) > click Compatibility View settings
- Untick ‘Display intranet sites in compatibility view’

Or use Google Chrome!

Generically logged-on computers

If you are using a generically logged-on computer you may become frustrated by the frequent pop-ups requesting you to log-on, especially if using IE11.

Solution: use Chrome as your browser.

This will limit the pop-ups and allow access to our subscribed resources. However, you will still be blocked from accessing the Internet.

Page not building correctly?

Press Control with F5 to force a refresh of the view. Or click

It is also a good idea to clear your browsing data from time to time, including cached items. To do this in Chrome:

- Click the (top right) > click History > History
- Click Clear browsing data

- From the drop down menu choose ‘the beginning of time’ > tick items to delete (including those highlighted above) > clear browsing data

In IE 11:

- Click on Tools (top left) > Delete browsing history > tick the required boxes (e.g. the first 4) > Delete